




**ESPS Year End Sales of School Uniforms and Textbooks for
Primary 2 to Primary 6 Students for Academic Year 2025**

Supplier Name	School Uniforms	School Textbooks																									
	KH Uniform Pte Ltd	Pacific Bookstores Pte Ltd																									
Online Purchase Details	<ul style="list-style-type: none"> Website for Online Purchase: https://khuniform.com  <ul style="list-style-type: none"> Shop online from 7 Nov to 14 Dec 2024 Choose between 'Online Order Home Delivery' or 'Online Order Self-Collection' Online payment mode: PayNow/PayLah Delivery fee: \$6.10 per location Expected lead time for home delivery: 7 to 10 working days upon confirmation <p>Self-collection for Online Orders:</p> <ul style="list-style-type: none"> Strictly by appointment. The appointment can be made via the following link after ordering uniform on our website: https://www.picktime.com/esps2024 Do note that the earliest self-collection date for online orders is from 27 Nov 2024 onwards. 	<ul style="list-style-type: none"> Website for Online Purchase: https://www.pacificbookstores.com/  <ul style="list-style-type: none"> Shop online from 7 Nov to 14 Dec 2024 Choose between 'Online Order Home Delivery' or 'Online Order Self-Collection' Online payment mode: PayNow, Debit Card, Credit Card and NTUC e-voucher. Delivery fee: \$14.90 per location Expected lead time for home delivery: 5 working days upon confirmation <p>Self-collection for Online Orders:</p> <ul style="list-style-type: none"> Strictly by appointment. The appointment can be made via the vendor's website upon purchase of textbooks: https://www.pacificbookstores.com/ Do note that the earliest self-collection date for online orders is from 27 Nov 2024 onwards. 																									
	Booth Operation Dates for Walkin Purchase and Exchange	<p align="center"><u>Dates for Self-Collection / Walk-In:</u></p> <table border="1"> <tr> <td rowspan="5"> <p>Note for FAS applicants:</p> <p>Please refer to the Infosheet sent via email upon approval of your FAS application.</p> </td> <td>Monday (All Levels)</td> <td></td> <td></td> <td></td> <td></td> <td>23 Dec</td> </tr> <tr> <td>Wednesdays (All Levels)</td> <td>27 Nov</td> <td>4 Dec</td> <td>11 Dec</td> <td>18 Dec</td> <td></td> </tr> <tr> <td>Thursdays (All Levels)</td> <td>28 Nov</td> <td>5 Dec</td> <td>12 Dec</td> <td>19 Dec</td> <td></td> </tr> <tr> <td>Fridays (All Levels including FAS students)</td> <td>29 Nov</td> <td>6 Dec</td> <td>13 Dec</td> <td></td> <td>27 Dec</td> </tr> </table> <p align="center">Opening hours: 9.00AM to 3.00PM</p>		<p>Note for FAS applicants:</p> <p>Please refer to the Infosheet sent via email upon approval of your FAS application.</p>	Monday (All Levels)					23 Dec	Wednesdays (All Levels)	27 Nov	4 Dec	11 Dec	18 Dec		Thursdays (All Levels)	28 Nov	5 Dec	12 Dec	19 Dec		Fridays (All Levels including FAS students)	29 Nov	6 Dec	13 Dec	
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	Uniform Booth:	Textbook Booth:																									
<ul style="list-style-type: none"> Venue: School Classroom (#01-01/02) Payment Mode: Cash, PayNow or PayLah, NTUC Care Fund e-Voucher and CDAC Voucher Walk-in Purchase & Exchanges Appointment link (from 27 Nov 2024 onwards): https://www.picktime.com/esps2024 	<ul style="list-style-type: none"> Venue: School Canteen Payment Mode: Cash, PayNow and NTUC e-voucher. Walk-in Purchase & Exchanges Make an appointment via this link (from 27 Nov 2024 onwards): https://www.pacificbookstores.com/appointment/book 																										

Note: All visitors are required to adhere to the visitor registration process for entry into the school. Visitors who are unwell with flu symptoms should not visit the school.

PACIFIC BOOKSTORES PURCHASE GUIDE

ONLINE SALES

ONLINE ORDER (BOOKSHOP) (Home Delivery OR Self Collection)	<ol style="list-style-type: none"> 1) Please visit our website - https://www.pacificbookstores.com/ 2) An account is necessary for ordering 3) Please place order early. Home Delivery and Self-Collection slots are available on first-come-first-serve basis
ONLINE SALES PERIOD	<ul style="list-style-type: none"> ● 23 October to 30 October 2024 (for P1 parents to self-collect during P1 Orientation on 7 Nov 2024) ● 7 November to 14 December 2024 (For P1 - P6 parents to opt for home delivery or self-collection during Nov & Dec 2024)
HOME DELIVERY CHARGES	Local delivery charge of \$14.90
SELF COLLECTION HOURS	Kindly refer to the Dates and Time stated online
PAYMENT OPTIONS	PayNow (QR code), Credit/ Debit Cards  NTUC e-voucher
CANCELLATION/EXCHANGE POLICY	<ol style="list-style-type: none"> 1) All purchases are final and no cancellation. 2) No refunds allowed and only exchange will be entertained.
FAQS	https://www.pacificbookstores.com/faq

ONSITE SALES (IN SCHOOL)

WALK IN PURCHASE HOURS @ EAST SPRING PRIMARY SCHOOL	Kindly refer to the Dates and Time stated on the booklist
PAYMENT OPTIONS	PayNow (QR code) Cash NTUC e-voucher
CUSTOMER SERVICE CONTACT	HOTLINE: 69298012 (Mon to Fri 9.00am to 5.00pm excluding eve of public holidays) EMAIL: sales@pacificbookstores.com

NOTE: If you intend to apply / are applying for Financial Assistance with the school, please do NOT make any purchase. Please wait for the school to inform you of your application status.

User Guide for Online Purchase of School Textbooks

As Singapore has lifted all covid-19 measures but we would still encourage school to do in a careful and controlled manner. Pacific Bookstores would like to propose the following procedures for the year end book sale to all our valued customers to ensure a smooth and pleasant purchase experience.

We encourage parents to make their purchase via our online platform (<https://www.pacificbookstores.com>) with effect from **23 October to 30 October 2024** (for P1 parents to self-collect during P1 Orientation on 7 Nov 2024) and **7 November 2024 to 14 December 2024** for parents from all levels to opt for home delivery or self-collection.

This platform will enable you to purchase with the option of Home Delivery or Self-Collection. Please find the guided procedures for your purchases.

HOME DELIVERY and SELF COLLECTION

- 1) Visit our website (<https://www.pacificbookstores.com>)
- 2) Go to 'Register / Login' on the top right hand corner
- 3) All **NEW** customers will need to create and register for an account



- 4) Upon logging in, customer are required to fill up the below fields to proceed for purchase
 - 1) Select Education Level
 - 2) Select School
 - 3) Select Student Level (Next Year)
 - 4) Mother Tongue

Select Below

Select Education Level ▼

Select School ▼

Select Student Level (Next Year) ▼

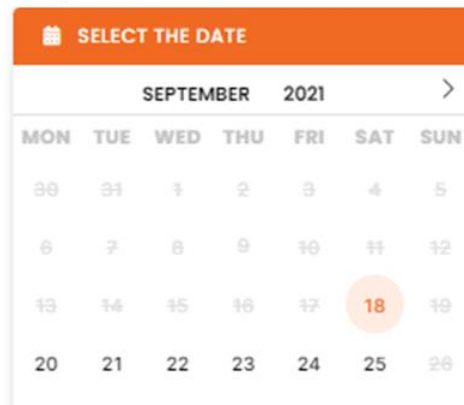
Select Mother Tongue ▼

Entitle for FAS? ▼

Financial Assistance Scheme (FAS) Code

5) Select Shipment Mode

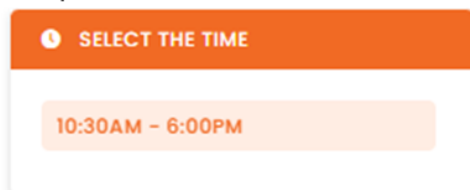
Step 2 - Select 'Date'



Step 1 : Select Shipping Mode



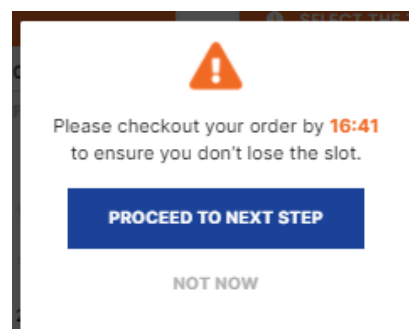
Step 3 - Select 'Time'



Step 4 - 'Click Next Step'



Step 5 – Complete your order and checkout before the session expires within the 60 minutes.



- 6) Booklist will be shown and customer are required to **uncheck** the items that **'YOU DO NOT WANT TO PURCHASE'**. When you have completed selecting all your textbooks and stationery, proceed to click **'Next'**

Exercise Book & Compulsory Items

Select All Clear All

LABEL : Art PUBLISHER : NA ACSP 80IBS Drawing Block	SGD1.80	- 1 +	<input checked="" type="checkbox"/>
LABEL : Art PUBLISHER : NA ACSP 80IBS Drawing Block	SGD1.80	- 1 +	<input checked="" type="checkbox"/>
LABEL : Art PUBLISHER : NA ACSP 80IBS Drawing Block	SGD1.80	- 1 +	<input checked="" type="checkbox"/>

NEXT >

- 7) When you arrive at the **'Purchase Details'** page, check that all your items are correct. If all items are correct, click on proceed to next step.

Purchase Details

Cart #1 [Edit](#) [Remove](#)

SCHOOL NAME : Anchor Green Primary School
STUDENT LEVEL : PRIMARY 1
MOTHER TONGUE : Chinese

BOOK NAME ACSP 80IBS Drawing Block	SGD 1.80	×
BOOK NAME ACSP A3 20 Pocket - My Art Portfolio	SGD 8.50	×
BOOK NAME Pilot Twin Permanent Marker Black	SGD 1.50	×
BOOK NAME Bostik Glue Stick 8g	SGD 1.20	×
BOOK NAME A3 Art Bag	SGD 7.50	×
BOOK NAME A4 Whiteboard Set	SGD 4.60	×

Order Summary

Home Delivery 18 September 2021 10:30AM - 6:00PM

Subtotal SGD49.00

Total SGD49.00

Please checkout your order by **9 September 2021, 4:44 PM** to ensure you don't lose the slot.
Time remaining : **49 minutes 0 seconds**

PROCEED TO NEXT STEP

[Add New Cart](#)

- 8) For Home Delivery option, customer will need to fill the shipping information. A shipping/delivery charge of \$14.90 will be added. Select your preferred mode of payment: Credit Card / PAYNOW and click **'Place Order Now'**

Shipping Address

Postcode Unit No. Do not have Unit No.

Address 1

Address 2

Singapore

Payment Method

PAYNOW PAYNOW

Credit Card VISA MASTERCARD

A processing fee of 1% will be charged for using credit card.

Order Summary

Subtotal SGD 88.70

Shipping SGD 14.60

Total SGD 103.30

Inclusive GST (6%) SGD 7.65

Enter promo code **APPLY**

I agree to the terms & conditions

Place Order Now

9) Customer to check the ordering information is correct. Click 'Proceed to Payment' to checkout

Order Summary

EDUCATION LEVEL: Primary	STUDENT LEVEL: PRIMARY 1
SCHOOL NAME: Al Tong School	MOTHER TONGUE: Chinese
ORDER NO: PBS1000872	
FIRST NAME: U	LAST NAME: Ac
CONTACT NUMBER: 22223333	EMAIL ADDRESS: a
PAYMENT METHOD: PAYNOW	ORDER DATE & TIME: 19 September 2023, 13:22
ORDER STATUS: Pending	

Delivery Info

Delivery Method	Home Delivery
Delivery Date	26 September 2023
Delivery Time Slot	9:00 AM - 6:00 PM

Order Summary

Subtotal	SGD 88.70
Shipping	SGD 14.60
Total	SGD 103.30
Inclusive GST (8%)	SGD 7.65

[Proceed To Payment](#)

10) For Credit Card payments, you will have to complete your credit card / debit card details

PACIFIC BOOKSTORES PTE.LTD

Secure payment

Card number *

Expiry month * Expiry year *

Cardholder name *

Security code *

Order details

Order for PBS100006039

TOTAL SGD: \$20.20

The next screen you see may be payment card verification through your card issuer.

[Cancel](#) [Pay now](#)

For PAYNOW payments, please refer to the QR code on the payment page, scan the QR code to proceed for payment.

Step 1. Login to your banking app

Step 2. Select Scan & Pay on your banking app

Step 3. Scan QR code using banking app to make payment.

11) You will receive a confirmation email once you have successfully made your payment. An invoice will be attached together with your confirmation email. Alternatively, you may also print your invoice from Pacific Bookstores website under your User Account → Orders.

12) All purchases are final and no cancellation. No refund allowed and only exchange will be entertained within 7 days upon purchase.

13) Customer service contact

Hotline: 6929 8012 (9am to 5pm, Monday to Friday)

Email: sales@pacificbookstores.com