



**ESPS Year End Sales of School Uniforms and Textbooks for
Primary 2 to Primary 6 Students for Academic Year 2024**

Supplier Name	School Uniforms	School Textbooks																		
	KH Uniform Pte Ltd	Pacific Bookstores Pte Ltd																		
Online Purchase Details	<ul style="list-style-type: none"> Website for Online Purchase: https://khuniform.com  <ul style="list-style-type: none"> Shop online from 6 Nov to 15 Dec 2023 Choose between 'Online Order Home Delivery' or 'Online Order Self-Collection' Online payment mode: PayNow Delivery fee: \$6.05 per location Expected lead time for home delivery: 7 to 10 working days upon confirmation <p><u>Self-collection for Online Orders:</u></p> <ul style="list-style-type: none"> Strictly by appointment. The appointment can be made via the vendor's website upon purchase of uniform: https://www.picktime.com/esps2023 Do note that the earliest date for self-collection date is from 27 Nov 2023 onwards. 	<ul style="list-style-type: none"> Website for Online Purchase: https://www.pacificbookstores.com/  <ul style="list-style-type: none"> Shop online from 6 Nov to 15 Dec 2023 Choose between 'Online Order Home Delivery' or 'Online Order Self-Collection' Online payment mode: PayNow, Debit Card and Credit Card, NTUC Care Fund e-Voucher and CDAC Voucher Delivery fee: \$14.60 per location Expected lead time for home delivery: 5 working days upon confirmation <p><u>Self-collection for Online Orders:</u></p> <ul style="list-style-type: none"> Strictly by appointment. The appointment can be made via the vendor's website upon purchase of textbooks: https://www.pacificbookstores.com/ Do note that the earliest date for self-collection date is from 27 Nov 2023 onwards. 																		
	Booth Operation Dates for Walk-in Purchase and Exchange	<ul style="list-style-type: none"> Dates for Self-Collection / Walk-In: <table border="1"> <tbody> <tr> <td>Mondays (All Levels)</td> <td>27 Nov</td> <td>4 Dec</td> <td>11 Dec</td> <td>18 Dec</td> <td></td> </tr> <tr> <td>Tuesdays (All Levels)</td> <td>28 Nov</td> <td>5 Dec</td> <td>12 Dec</td> <td>19 Dec</td> <td>26 Dec</td> </tr> <tr> <td>Wednesdays (All Levels including FAS students)</td> <td>29 Nov</td> <td>6 Dec</td> <td>13 Dec</td> <td>20 Dec</td> <td></td> </tr> </tbody> </table> <ul style="list-style-type: none"> Opening hours: 9.00AM to 3.00PM 		Mondays (All Levels)	27 Nov	4 Dec	11 Dec	18 Dec		Tuesdays (All Levels)	28 Nov	5 Dec	12 Dec	19 Dec	26 Dec	Wednesdays (All Levels including FAS students)	29 Nov	6 Dec	13 Dec	20 Dec
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	<p>Uniform Booth:</p> <ul style="list-style-type: none"> Venue: School Classroom (#01-01/02) Payment Mode: Cash, PayNow or PayLah, NTUC Care Fund e-Voucher and CDAC Voucher Walk-in Purchase & Exchanges Appointment link: https://www.picktime.com/esps2023 	<p>Textbook Booth:</p> <ul style="list-style-type: none"> Venue: School Canteen Payment Mode: Cash, PayNow, NTUC Care Fund e-Voucher and CDAC Voucher Walk-in Purchase & Exchanges Appointment link: https://www.pacificbookstores.com/appointment/book 																		

Note: All visitors are required to adhere to the visitor registration process for entry into the school. Visitors who are unwell with flu symptoms should not visit the school.

Dear Parents & Guardians,

Online Ordering of school uniform and name tag: www.khuniform.com. Choose either **Self-Collection** in school or **Home Delivery** for your purchases. Ordering will stop on 15 Dec 2023 and resume in Jan 2024.



The Name Tags will be distributed to your child when school reopens.

Scan the QR Code to access our website.

Walk-in/ Self Collection Sales Dates for Primary 2 – 6 students:

<u>Mondays</u> (All Levels)	27 Nov	4 Dec	11 Dec	18 Dec	
<u>Tuesdays</u> (All Levels)	28 Nov	5 Dec	12 Dec	19 Dec	26 Dec
<u>Wednesdays</u> (All levels including FAS students)	29 Nov	6 Dec	13 Dec	20 Dec	

Link to book an appointment to walk-in: <https://www.picktime.com/esps2023>

Operation hours: 9.00AM to 3.00PM

School uniform is available for purchase at the school bookshop during the school terms.

Online Ordering Guide

- 1: Register an account at www.khuniform.com and sign in.
- 2: Search for '**ESPS**' or '**East Spring**' in search bar, click on your school's name when it appears.
- 3: Add the items you are ordering to the cart.
- 4: Confirm your order & proceed to checkout.
- 5: On the checkout form:
Select **Home Delivery** (7 to 10 working days)
or
Select **Self-Collection** (Pick up @ school)
- 6: Follow the on-screen steps and proceed with payment via the Paynow QR code.

After payment, your 5-digit order number will appear on-screen. You can also find it in the order-confirmation email sent to you.

If you are unable to locate your order number, please telephone or email us for assistance.

Email: sales@khuniform.com

Tel: 64796811, (Mon-Fri 9am-12pm, 1pm –5pm)

For **Self-Collection**, kindly present the Order Number when collecting your order.

For **Home Delivery**, please try the items upon receiving them. Exchange of sizes can be done in school on the designated sales dates.

Exchanges can be made during the above dates & time in school. Please bring along your proof of purchase. Items must be in original condition. Washed or stained items will not be accepted for exchange.

All measurements in inches.

SHIRT \$9.50-\$15.00

Your Chest	25	27	29	31	33	35	37	39	41	43	45	47	49	51
Length	18	18.5	19.5	20.5	21.5	23	24	25	26	27	27	27	27	28
Suggested Size	24	26	28	30	32	34	36	38	40	42	44	46	48	50

SHORTS \$9.00-\$15.00

Your Waist	20	22	24	26	28	30	32	34	36	38	40	42	44	46	48	50
Length	15	15.5	17	17.5	19	19	19.5	19.5	20.5	20.5	21.5	21.5	21.5	22.5	23.5	23.5
Suggested Size	20	22	24	26	28	30	32	34	36	38	40	42	44	46	48	50

BLOUSE \$9.50

Your Chest	25	27	29	31	33	35	37	39	41	43	45
Length	16.5	17	18.5	19.5	21	21.5	22.5	24	24	25.5	26
Suggested Size	24	26	28	30	32	34	36	38	40	42	44

SKORT \$9.00

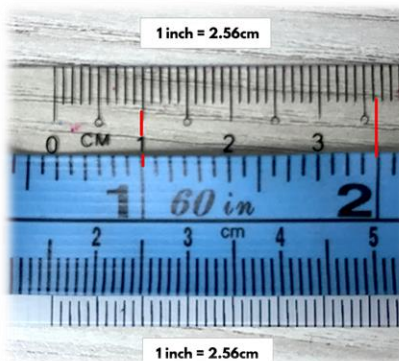
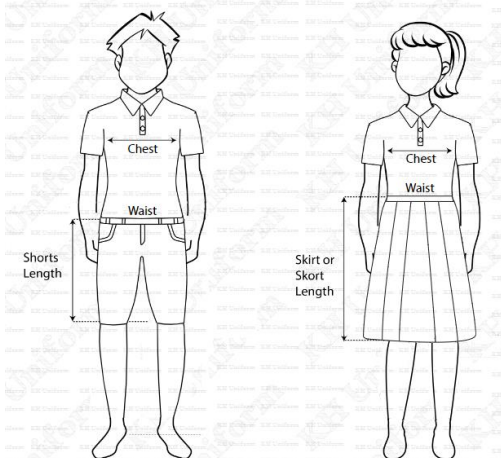
Your Waist	19-21	21-23	23-25	25-27	27-29	29-31	31-33	33-35	35-37	37-39
Length	15	15.5	16.5	17.5	18.5	20	20.5	20.5	20.5	20.5
Suggested Size	20	22	24	26	28	30	32	34	36	38

PE T-SHIRT \$8-\$12

Your Chest	23	25	27	29	31	33	35	37	39	41	43	45	47
Length	18	18.5	20.5	22	23	24.5	26	27	28	29	30	31	32
Suggested Size	26	28	30	32	34	36	38	40	42	44	46	48	50

PE SHORTS \$8-\$12

Your Waist	20-23	24-27	28-31	32-35	36-39	40-43	44-48
Length	14	15	16	17	17	17.5	17.5
Suggested Size	S	M	L	XL	2XL	3XL	4XL







Prepare a cloth measuring tape and ensure that the tape is denominated in international inch value.

1 inch = 2.56cm.

Please visit our Exchange Policy on our website.

PACIFIC BOOKSTORES PURCHASE GUIDE

ONLINE ORDER (Home Delivery OR Self Collection) *strongly encourage	1) Please visit our website - https://www.pacificbookstores.com or by scanning the QR CODE as shown below: <div style="text-align: center;">  </div> 2) All users are required to create an account with us to proceed for ordering.				
ORDERING DATES	<ul style="list-style-type: none"> 6 November to 15th December 2023 (for P2 - P6 parents to opt for home delivery or self-collection during Nov & Dec 2023) 				
HOME DELIVERY	Local delivery charge of \$14.60				
SELF COLLECTION HOURS	Kindly refer to the Dates and Time stated on the reverse side of the Booklist OR as indicated on our website.				
ONLINE PAYMENT OPTIONS	<table border="1" style="width: 100%; border-collapse: collapse;"> <tr> <td style="width: 50%; text-align: center;"> PayNow (QR code) </td> <td style="width: 50%;"> NTUC Care Fund e-Voucher CDAC Voucher </td> </tr> <tr> <td colspan="2" style="text-align: center;"> Credit/Debit Card  </td> </tr> </table>	PayNow (QR code)	NTUC Care Fund e-Voucher CDAC Voucher	Credit/Debit Card 	
PayNow (QR code)	NTUC Care Fund e-Voucher CDAC Voucher				
Credit/Debit Card 					
CANCELLATION/EXCHANGE POLICY	1) All purchases are final and no cancellation. 2) No refund allowed and only exchange will be entertained.				
ONSITE PURCHASE (BOOKSHOP) Walk-In	1) Do visit us on the stated dates listed in the Booklist 2) Appointment required for onsite purchase				
WALK-IN E-APPOINTMENT (EFFECTIVE 6 NOVEMBER ONWARDS)	Book appointment through link at : https://www.pacificbookstores.com/appointment/book				
BUSINESS OPERATION HOURS	Mon to Fri (9am to 3pm)				
BOOKSHOP PAYMENT OPTIONS	PayNow (QR code) and Cash				
ONLINE BUYING GUIDE	https://www.pacificbookstores.com/faqs				
CUSTOMER SERVICE CONTACT	HOTLINE : 6929 8012 / 6559 2269 (9am to 5pm, Mon to Fri) EMAIL : sales@pacificbookstores.com				

User Guide for Online Purchase of School Textbooks

We encourage parents to make their purchase via our online platform (<https://www.pacificbookstores.com>) with effect from 6th November 2023 to 15 December 2023 for parents from all levels to opt for home delivery or self-collection. This platform will enable you to purchase with the option of Home Delivery or Self-Collection. Please find the guided procedures for your purchases.

HOME DELIVERY and SELF COLLECTION

- 1) Visit our website (<https://www.pacificbookstores.com>)
- 2) Go to 'Register / Login' on the top right hand corner
- 3) All **NEW** customers will need to create and register for an account



- 4) Upon logging in, customer are required to fill up the below fields to proceed for purchase
 - 1) Select Education Level
 - 2) Select School
 - 3) Select Student Level (Next Year)
 - 4) Mother Tongue

Select Below

Select Education Level ▼

Select School ▼

Select Student Level (Next Year) ▼

Select Mother Tongue ▼

Entitle for FAS? ▼

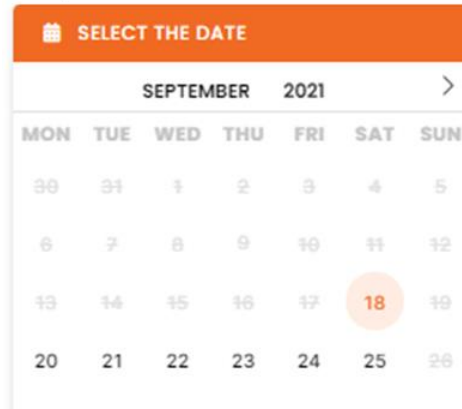
Financial Assistance Scheme (FAS) Code

- 5) Select Shipment Mode

Step 1 : Select Shipping Mode



Step 2 - Select 'Date'



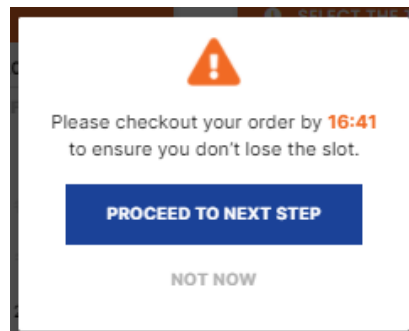
Step 3 - Select 'Time'



Step 4 - 'Click Next Step'

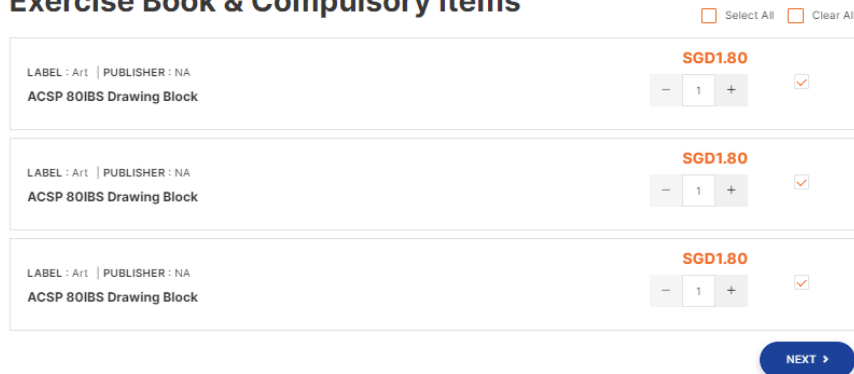


Step 5 – Complete your order and checkout before the session expires within the 60 minutes.



6) Booklist will be shown and customer are required to **uncheck** the items that **'YOU DO NOT WANT TO PURCHASE'**. When you have completed selecting all your textbooks and stationery, proceed to click **'Next'**

Exercise Book & Compulsory Items



- 7) When you arrive at the 'Purchase Details' page, check that all your items are correct. If all items are correct, click on proceed to next step.

Purchase Details

Cart #1 [Edit](#) [Remove](#)

SCHOOL NAME : Anchor Green Primary School
STUDENT LEVEL : PRIMARY 1
MOTHER TONGUE : Chinese

BOOK NAME	Price	Action
ACSP 8OIBS Drawing Block	SGD 1.80	×
ACSP A3 20 Pocket - My Art Portfolio	SGD 8.50	×
Pilot Twin Permanent Marker Black	SGD 1.50	×
Bostik Glue Stick 8g	SGD 1.20	×
A3 Art Bag	SGD 7.50	×
A4 Whiteboard Set	SGD 4.60	×

Order Summary

Home Delivery 18 September 2021 10:30AM - 6:00PM

Subtotal SGD49.00

Total SGD49.00

Please checkout your order by **9 September 2021, 4:44 PM** to ensure you don't lose the slot.
Time remaining : **49 minutes 0 seconds**

[PROCEED TO NEXT STEP](#)

[Add New Cart](#)

- 8) For Home Delivery option, customer will need to fill the shipping information. A shipping/delivery charge of \$14.60 will be added. Select your preferred mode of payment: Credit Card / PAYNOW and click 'Place Order Now'

Shipping Address

Postcode Unit No. Do not have Unit No.

Address 1

Address 2

Singapore

Payment Method

Pay Now **PAYNOW**

Credit Card **VISA** **M.C.**

There is 2% charge of admin fees.

Order Summary

Subtotal SGD49.00

Shipping SGD13.80

Total SGD62.80

Inclusive GST (8%) SGD 4.65

Enter promo code [APPLY](#)

I agree to the terms & conditions

[PLACE ORDER NOW](#)

- 9) Customer to check the ordering information is correct. Click 'Proceed to Payment' to checkout

Order Summary

EDUCATION LEVEL : Primary	STUDENT LEVEL : PRIMARY 1
SCHOOL NAME : Al Tong School	MOTHER TONGUE : Chinese
ORDER NO : PBS1000872	
FIRST NAME : U	LAST NAME : Ac
CONTACT NUMBER : 22223333	EMAIL ADDRESS : a
PAYMENT METHOD : PAYNOW	ORDER DATE & TIME : 19 September 2023, 13:22
ORDER STATUS : Pending	

Delivery Info

Delivery Method **Home Delivery**

Delivery Date **26 September 2023**

Delivery Time Slot **9:00 AM - 6:00 PM**

Order Summary

Subtotal SGD 88.70

Shipping SGD 14.60

Total SGD 103.30

Inclusive GST (8%) SGD 7.65


[Proceed To Payment](#)

- 10) For Credit Card payments, you will have to complete your credit card / debit card details

PACIFIC BOOKSTORES PTE.LTD

Secure payment 

Card number *




Expiry month * Expiry year *

MM ▼ YY ▼

Cardholder name *

Security code *

  3 digits on back of your card

Order details

Order for PBS100006039

TOTAL SGD: \$20.20

The next screen you see may be payment card verification through your card issuer.

[Cancel](#)

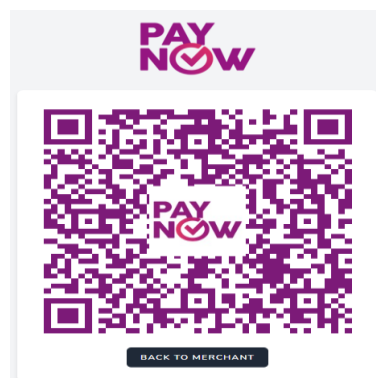
[Pay now](#)

11) For PAYNOW payments, please scan the QR code to proceed for payment.

Step 1. Login to your banking app

Step 2. Select Scan & Pay on your banking app

Step 3. Scan QR code using banking app to make payment.



* All images are for illustration purposes only

11) You will receive a confirmation email once you have successfully made your payment. An invoice will be attached together with your confirmation email. Alternatively, you may also print your invoice from Pacific Bookstores website under your User Account → Orders.

12) All purchases are final and no cancellation. No refund allowed and only exchange will be entertained within 7 days upon purchase.

13) Customer service contact

Hotline: 6269 8012 (9am to 5pm, Monday to Friday)

Email: sales@pacificbookstores.com